

## Open Records Policy

Most information and records in the custody of the Office of Public Utility Counsel (OPUC) are available to the public pursuant to Chapter 552 of the Texas Government Code, commonly known as the "Public Information Act."

OPUC makes every effort to respond to requests for information in a prompt and timely manner. Certain information requested may be withheld due to an exception or because it is proprietary, in which case, the Attorney General will be contacted for a ruling. If the information cannot be produced within ten (10) working days, the requestor will be notified of the reasonable date and time when it will be available. The requestor will also be advised in advance if any charges will be due for the information requested.

Access the [Open Records Request Form](#); fill out and submit the form by using one of the following methods:

Mail: Open Records Request  
Office of Public Utility Counsel  
ATTN: Public Information Coordinator  
P.O. Box 12397 Austin, TX 78711-2397

Fax: (512)-936-7525

E-mail: [open.records@opuc.texas.gov](mailto:open.records@opuc.texas.gov)

You must provide contact information, including a mailing address and phone number.  
Tell me more about requesting public records from the [Office of the Attorney General FAQ's](#).